



This certificate is awarded to

Daniel Oleary

for participating in the educational activity entitled

PS 104: Teamwork and Communication*

on

12/29/2019

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

A handwritten signature in black ink, appearing to read 'Derek Feeley'.

Derek Feeley
President and CEO
Institute for Healthcare Improvement